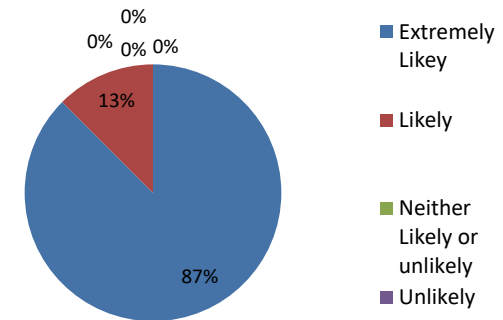


Period: June 2024
No. of Surveys: 32

Friends & Family Survey RESULTS & ACTION Dr KULSHRESTHA's Practice

	Extremely Likey	Likely	Neither Likely or unlikely	Unlikely	Extremely unlikely	Don't Know	Total
Total	28	4	0	0	0	0	32
Extremely Likey	28	0	0	0	0	0	
Likely	0	4	0	0	0	0	
Neither Likely or unlikely	0	0	0	0	0	0	
Unlikely	0	0	0	0	0	0	
Extremely unlikely	0	0	0	0	0	0	
Don't Know	0	0	0	0	0	0	



Comments, Feedback & Actions:

****Likely* Very good surgery.**I have been with this surgery for a long time and service had always been good.**Really good surgery, but sometimes phone lines are too busy.**The staff are friendly and helpful and try to be as accommodative as they can be when booking appointments.** **I can always get an appointment when needed and Dr Sh is very helpful and understanding. Staff are polite and friendly.**Because they are very friendly understanding problems showing very caring, helping. I really likely to them.**Always very respectful. And no trouble. First class Service.**Best GP Service and reception staff is excellent.**I haven't got words to describe how good this surgery and all staff is. Best surgery ever.**Always helpful, supportive GP Practice.**Very friendly and professional staff. Appointment when you needed. No queue on phone calls.**Pleasant staff no problem to say. Always able to advise. Would never hopefully go anywhere else.**Excellent Surgery - Never had any complaint. Great staff. Receptionists are amazing, they always treat with respect and doctors are very good as well and Nurse and Manager.*8Knowledgeable Dr, friendly receptionists. Dont have to wait weeks for an appointment.**Receptionist all way polite and very helpfull. Doctors always understanding and deals with my illness and pain.**Because we always get good service from this surgery. Receptionists always help.**I have been registered here for over 30 years and feel safe and settled here. It is a family practice everyone are longstanding member of staff who know their patients even by voice.**Seen nurse toda and she was brilliant very professional and kind.**Very efficient, always try to go above and beyond and just excellent service.**Because my GP surgery is the best, whenever I need an appointment. I always get it. Reception staff is very very good.**The staff are supportive, friendly and care about what patient need it. I have no problem with communication.** It is easy to book appointments. The Dr and receptionists are so caring and kind.** Never had any complaint with anyone. Receptionists are excellent and Doctors, Nurses and Manager all are very good and professional.** Best surgery as get to see GP when we need to don't have to wait months.**Couldn't have better surgery anywhere else. Doctors are amazing but front desk receptionists are amazing. They always make sure that they provide best care to see patients. Excellent staff.**Excellent service, staff is really good in this surgery.**Because they always help too much. Staff very friendly very helpful.**Best reception staff. I don't think I can change my doctor anywhere because of the staff.**One of the best Surgery where we can get on appointment and treat very well.**Doctors are very good. Just saw Doctor and provided the best care and did not rush to listen to me. Staff at the desk are very kind always help.**Dr Kulshrestha is a great doctor. Examins patients throughly and prescribing medicines accordingly.**I have been a patient at the practice for 35 years. I always found staff professional and compassionate and am quickly referred to secondary care when required.. Never had any difficulty obtaining a GP app. routine or emergency and all staff do their utmost for your wellbeing and management of conditions, both short and long term.**

are satisfied with service & care the surgery provide. Keep it up & do everything much better all the times to deliver high quality of care for patients satisfaction. Treat patients with dignity. Please send timing leaflet to